Attachment A Monthly Report of EAP Operating Activity

Pursuant to Utility Procedures Manual (dated 11/30/07) Section:

8.2.2

8.2.5

Pursuant to Fiscal Procedures Manual (dated 11/30/07) Section:

3.4.1

Pursuant to EAP Monitoring & Evaluation Manual (dated 11/20/2007) Section:

2.4.1

Electric Assistance Program System Benefits Charge Reconciliation Report September 2012

Attachment A Page 1 of 2

		Liberty	/ Utilities	
Retail Delivery KWHs Call-In Sales Company Sales (if not already excluded) Adjusted Retail Delivery KWHs			85,490,982 - - 85,490,982	
SBC Low Income EAP Rate	(1)		See Below	
SBC Low Income EAP Billed Amount Interest on Reserve	(1) (2)		\$127,908.85 \$12.88	Source: Attachment A, Page 2 Source: Attachment A, Page 2
Net SBC Low Income EAP Funding			\$127,921.73	
EAP Costs Discounts Applied to Customers' Bills Payments to Community Action Programs (CAP) Incremental Program Expenditures Program Year 10 Ongoing Administrative Costs	'(3)	\$26,868.71 \$0.00 \$724.30 \$0.00		Source: Attachment A, Page 2 Source: Attachment A, Page 2 Source: Attachment A, Page 2 Source: Attachment A, Page 2
Total EAP Costs			\$27,593.01	
SBC Low Income EAP Balance			\$100,328.72	
Program to Date 10% Reserve Balance			\$37,923.49	

- (1) The SBC billed by the Company is 0.330¢ per kWh, which includes a 0.150¢ per kWh for EAP and 0.180¢ per kWh for Energy Efficiency. Therefore, Liberty Utilities must allocate the total amount of SBC between the EAP program and the Energy Efficiency programs. The amount reflected here represents the portion related to the EAP program after the portion related to the Energy Efficiency programs has been calculated.
- (2) Pursuant to Order No. 24,329 in Docket DE 03-195 State-wide Low Income Electric Assistance Program approving the Settlement Agreement, Liberty Utilities is paying interest on the reserve balance of \$37,923.49. The interest rate, which is based on the three month London Interbank Offer Rates (LIBOR) on the first business day of the month, is 0.41435% for the month of September-12.
- (3) This amount reflects payment of the invoice issued by the lead CAA for special mailing.

Liberty Utilities Electric Assistance Program - Monthly Reporting of Activity For the Period October 2011 through September 2012

Attachment A Page 2 of 2

	System					
	Benefits	Ongoing	System			Due to/
	Charge	Administrative	Benefits		Interest on	(Due from)
<u>Month</u>	<u>Funds</u>	<u>Expense</u>	<u>Provided</u>	<u>Adjustment</u>	Reserve	State Treasury
	(a)	(b)	(c)	(d)	(e)	(f)
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Oct-11	\$108,492	\$17,194	\$25,961	\$0	\$12	\$65,349
Nov-11	\$103,865	\$0	\$29,081	\$0	\$13	\$74,797
Dec-11	\$108,164	\$16,211	\$33,271	\$0	\$17	\$58,699
Jan-12	\$115,998	\$8,752	\$34,409	\$0	\$19	\$72,856
Feb-12	\$109,139	\$9,590	\$35,077	\$0	\$16	\$64,488
Mar-12	\$113,420	\$9,249	\$34,349	\$0	\$15	\$69,836
Apr-12	\$100,792	\$10,974	\$33,020	\$0	\$15	\$56,813
May-12	\$102,376	\$8,226	\$29,354	\$0	\$15	\$64,811
Jun-12	\$112,469	\$7,858	\$25,489	\$0	\$15	\$79,137
Jul-12	\$122,632	\$7,899	\$27,754	\$0	\$15	\$86,994
Aug-12	\$143,061	\$6,910	\$28,689	\$0	\$14	\$107,476
Sep-12	\$127,909	\$724	\$26,869	\$0	\$13	\$100,329

(d)

⁽a) Monthly Report CR97992A, Total Monthly Revenue

⁽b) Reflects payments to Lead CAA and Granite State Electric Company's incremental administrative expenses.

⁽c) Monthly Report CR97992A, Total Monthly Revenue

⁽e) Pursuant to Order No. 24,329 in Docket DE 03-195 State-wide Low Income Electric Assistance Program approving the Settlement Agreement, Granite State Electric Company is paying interest on the reserve balance of \$37,923.49. The interest rate is based on the three month London Interbank Offer Rates (LIBOR) on the first business day of the month.

⁽f) Column (a) - Column (b) - Column (c) - Column (d) + Column (e)

Attachment B Monthly Report of EAP Program Data

Pursuant to Utility Procedures Manual Section:

8.2.3

Pursuant to Fiscal Procedures Manual Section:

2.1.4

Pursuant to EAP Monitoring & Evaluation Manual Section:

2.4.2

Granite State Electric Company Electric Assistance Program (EAP)

	April <u>2012</u>	May <u>2012</u>	June <u>2012</u>	July <u>2012</u>	August <u>2012</u>	September <u>2012</u>
(a) # of Customers enrolled in EAP	1477	1473	1412	1,390	1,375	1,363
(b) # of Active Customers participating in EAP	Customers Discounts	Customers Discounts	Customers Discounts	Customers Discounts	Customers Discounts	Customers Discounts
Tier 1	27 \$ 87.66	27 \$ 80.40	26 \$ 67.99	25 \$ 79.20	25 \$ 81.79	24 \$ 72.49
Tier 2	257 \$ 1,287.90	266 \$ 1,158.42	271 \$ 1,079.32	272 \$ 1,147.27	263 \$ 1,175.23	259 \$ 1,083.09
Tier 3	297 \$ 3,561.93	309 \$ 3,276.61	288 \$ 2,776.39	288 \$ 3,000.24	289 \$ 3,176.93	281 \$ 2,873.73
Tier 4	299 \$ 6,613.24	313 \$ 6,035.43	306 \$ 5,336.26	301 \$ 5,735.54	302 \$ 6,071.37	306 \$ 5,627.89
Tier 5	297 \$ 9,405.54	287 \$ 8,105.19	278 \$ 6,981.37	276 \$ 7,470.93	264 \$ 7,636.29	264 \$ 7,267.38
Tier 6	245 \$ 12,063.74	240 \$ 10,698.26	230 \$ 9,247.43	235 \$ 10,321.04	229 \$ 10,547.26	225 \$ 9,944.13
Unassigned	0 N/A	0 N/A	0 N/A	0 N/A	0 N/A	0 N/A
Total	1422	1442	1399	1397	1372	1359
(c) \$ Amount of Discounts Given	\$33,020.01	\$29,354.31	\$25,488.76	\$27,754.22	\$28,688.87	\$26,868.71
(d) # of Customers with Arrears Forgiven	0	0	0	0	0	0
(e) \$ Amount of Arrears Forgiven	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
(f) \$ of Monthly Arrears Amortization	N/A	N/A	N/A	N/A	N/A	N/A

Source:

- (a) CN100M#B
- (b) Billing system query
- (c) CR97992A
- (d) N/A
- (e) N/A

Granite State Electric Company
DE 11-168 Monthly EAP Reconciliation Report
For the Month Ending September 30, 2012
Page 6 of 7

Attachment C Monthly Report of Aging

Pursuant to Utility Procedures Manual Section:

Granite State Electric Company Electric Assistance Program (EAP) Aging Report

September-12

	Percentage			
	of Customers	<u>Balance</u>		
Current Balance	83.6%	\$	2,410,297.63	
1st Arrears	11.7%	\$	641,288.43	
2nd Arrears	1.9%	\$	103,647.08	
3rd Arrears	0.8%	\$	71,097.14	
4th Arrears	2.1%	\$	607,236.32	
Total Arrears	100%	\$	1,423,268.97	
Customer Count			33,733	

	EAP Customers			
Current Balance	63.5%	\$	67,000.70	
1st Arrears	15.3%	\$	40,551.78	
2nd Arrears	4.8%	\$	16,108.07	
3rd Arrears	2.9%	\$	13,415.87	
4th Arrears	13.5%	\$	136,555.83	
Total Arrears	100%	\$	206,631.55	
Customer Count			1,363	

Granite State Electric 5052 Monthly EAP Reconciliation Report For Month Ending September 2012 Attachment A Page 1 of 2

Electric Assistance Program System Benefits Charge Reconciliation Report September 2012

	[Liberty	/ Utilities	
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